

Yvette Martinez – Special Education Ombudsperson  
900 Boston Avenue  
Bridgeport, CT 06610  
Tel: (203)275-1753

The purpose of the Special Education Ombudsperson is to provide support to parents, guardians, and students throughout the special education process. The Ombudsperson works neutrally and objectively with all parties to help make sure that eligible students receive services and supports necessary for them to benefit from public education, as guaranteed under federal and state laws.

The Special Education Ombudsperson acts by:

- Helping parents/guardians better understand special education processes and regulations
- Acting as a neutral facilitator between home and school to help solve problems related to special education
- Acting as a neutral and confidential sounding board to explore options for resolving special education related issues
- Advising callers about communication strategies that help to support a team approach to a child's educational program
- Advocating for a fair process

The Special Education Ombudsperson:

- Does **not** act as an attorney
- Does **not** provide legal advice
- Does **not** determine special education policy